Guide to the Tufts University Parking Garage

As an eligible parking decal owner you have been issued an access card for use at the new Tufts University Parking Garage. The following information will explain the basic use of your card and the entry/exit hardware at the garage. If you have any additional questions please contact Public Safety Administrative Services at (617) 627-3692.

1. Upon entry you will see a gate control station.

2. If you require assistance press the blue help button near the top of the device to speak with an attendant in Parking and Traffic.

3. The small black device on the right is the card reader.

4. Please do not insert your card into the green ticket dispensing slot.

5. It’s not necessary for the card to actually touch the reader. Just pass the card within a few inches of the reader. A valid card will cause the light to turn green and the entry gate will open.

6. The exit request station operates similarly to the entry station. Pass your card near the reader to open the gate.

7. A press of the white button will summon assistance, if needed.